

**Akseli Hakli**

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CV

**Professional history**

12/2021 – 11/2023

Ambientia

Solutions Expert

I worked as a technical Atlassian consultant on customer projects, involving both server and cloud instances of Jira and Confluence, as well as a variety of marketplace apps. My work included system configurations such as automations, workflows and theming, server to cloud migrations, environment analyses, user- and administrator training and workshops. First with the title of an Application Specialist, then as a Solutions Expert.

8/2021 – 12/2021

L'Oréal Finland

Service Desk Analyst

I worked as a part of an international IT support team, providing users across multiple northern European offices with technical help in both English and Finnish. I was responsible for the local support of the Finnish office, managing the conference room technology, printers, network equipment and other office technology.

09/2020 – 04/2021

Mortgage Society of Finland

IT Technical Support

I worked as an in-office tech support and jack of all trades. Main responsibilities included managing, purchasing and supporting workstations, printers, network equipment and other office technology. Also helping with the company's premises and office equipment, access control and alarm systems, fire suppression system, key management and documentation of all the above.

03/2018 – 06/2020

Secto Automotive Oy

IT Technical Owner

I started in a new role with added responsibilities over the organization's IT infrastructure, including some purchases and maintenance, vendor management, documentation as well as training and support for approximately 100 users across 3 different offices. This included workstations, phones, dataplans, servers, conference room

technology, network equipment, printers and telephone systems. I was also a part of an on-premises to Azure Cloud migration project, in which we migrated 15 servers and 100 Windows workstations to the cloud and configured MS Intune, Azure AD and Windows Autopilot to fit our organization's needs.

03/2017 – 04/2017

Classic Travel

Assistant Product Manager

Month-long internship in Shanghai, China as part of Kam'oon China 9 mobility program. I produced content for the company's website and social media and took part in an in-person marketing event.

01/2017 – 03/2018

Secto Automotive Oy

IT Trainee

Started as on-the-job training through business school, after which I was hired as a permanent employee to do general tech support and workstation installations in the office.

## **Educational history**

2024 –

University Of Helsinki

Bachelor's Programme in Society and Change

2014 – 2017

Linnankosken Lukio

Finnish Matriculation Examination, ylioppilas

Best in class stipend

2014 – 2017

Porvoo International College

Vocational Qualification in Business and Administration, merkonomi

## **Languages**

Finnish, native

English, fluent